

Children's Medical Services- Program Activities and Updates



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Children's Medical Services

"Office" of CMS Managed Care Plan & Specialty Programs

- Managed care organization for CMC ("the Health Plan")
- Title V
 - Quality measures
 - R-NAQs
 - S-NAQs
 - CMAT/Medical Foster Care
 - Outreach teams

"Division" of CMS

- Early Steps (Part C)
- Newborn Screening
- Child Protection Teams
- Poison info centers
- Child Epidemiology
- Telehealth support

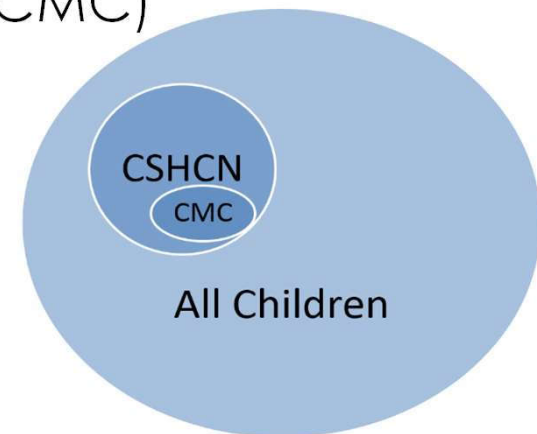
Vision

Every child with special health care needs has access to high-quality, evidence-based, family-centered medical care, regardless of health insurance.

Florida's Children



- 4.1 million children – vast majority are healthy
 - Obesity, poverty, neighborhoods, schools
- 800,000 children with special health care needs (CSHCN)
 - ADHD, asthma, and 13,000 other conditions
 - Title V CSHCN responsibility
- 80,000 children with medical complexity (CMC)
 - Serious and chronic medical conditions
 - Multiple specialists/medical technology
 - Require tertiary/quaternary medical system-level care
 - 2% of children, but 1/3 of spending
 - 40% of deaths



Reid, Keshia, Florida DOH, NSCH 2011-12
Cohen E et al Pediatrics 2017; Status Complexicus

CMS Vision



Every child with special health care needs (esp. CMC) has access to high-quality, evidence-based, family-centered medical care, regardless of health insurance.

1. CMS Health Plan – Option of choice for families/CMC
2. Appropriate quality measures (health plan, programs)
3. R-NAQs and S-NAQs

Essential infrastructure for quality improvement, team-based care (health insurance is not sufficient)

4. Health and well-being of ALL children -- because CSHCN are especially vulnerable to their environment
Community partnerships and other state programs



1. “CMS Health Plan 3.0”

- CMS 1.0 (1970s to 2014) – where we started
 - ✦ Direct services through specialty clinics.
 - ✦ Care coordination to clinically eligible children (CMC) with state health insurance.
- CMS 2.0 (Aug 2014) – where we are now
 - ✦ State DOH/CMS as a managed care organization.
 - ✦ 62,000 CSHCN in Florida choose the CMS Health Plan
 - Limits to what a state agency can accomplish
- CMS 3.0 (coming soon) – where we want to go
 - ✦ DOH/CMS oversees a managed care organization (“vendor”) that operates the CMS health plan.
- For more information: <http://www.floridahealth.gov/programs-and-services/childrens-health/cms-plan/cms-plan-invitation-to-negotiate/index.html>



Proposed New Benefits for Families

Enhanced Benefits

- Housing assistance
- Behavioral health assistance for caregivers
- Carpet cleaning
- Planned respite for caretakers
- Tutoring Services
- Swimming lessons

In-lieu-of Benefits

- Emergency respite
- Equine, art and music therapies
- Mobile crisis assessment and intervention
- Crisis stabilization units
- Transition from skilled nursing facility to private home setting

2. Title V Quality TAP Update



- The Department of Health's Title V CYSHCN Technical Advisory Panel held a series of public meetings to discuss and review potential quality measures for CYSHCN, including CMC, that go beyond HEDIS and CAHPS.
- A draft consensus statement can be found here: www.FloridaHealth.gov/CMSSpecialtyPrograms/Title-V-TAP
- A final report with recommendations is forthcoming.
 - **Health care plans (e.g. CMS health plan) & other programs (e.g. R-NAQs, S-NAQs) should include measures of**
 - ✦ **Child quality of life**
 - ✦ **Family quality of life**

3a. R-NAQs and 3b. S-NAQs



Regional Network for Access and Quality

- Population served based on geography
- What do CSHCN/CMC need in our region?
 - Needs assessment (with county health department)
- E.g., chronic complex clinic with satellites

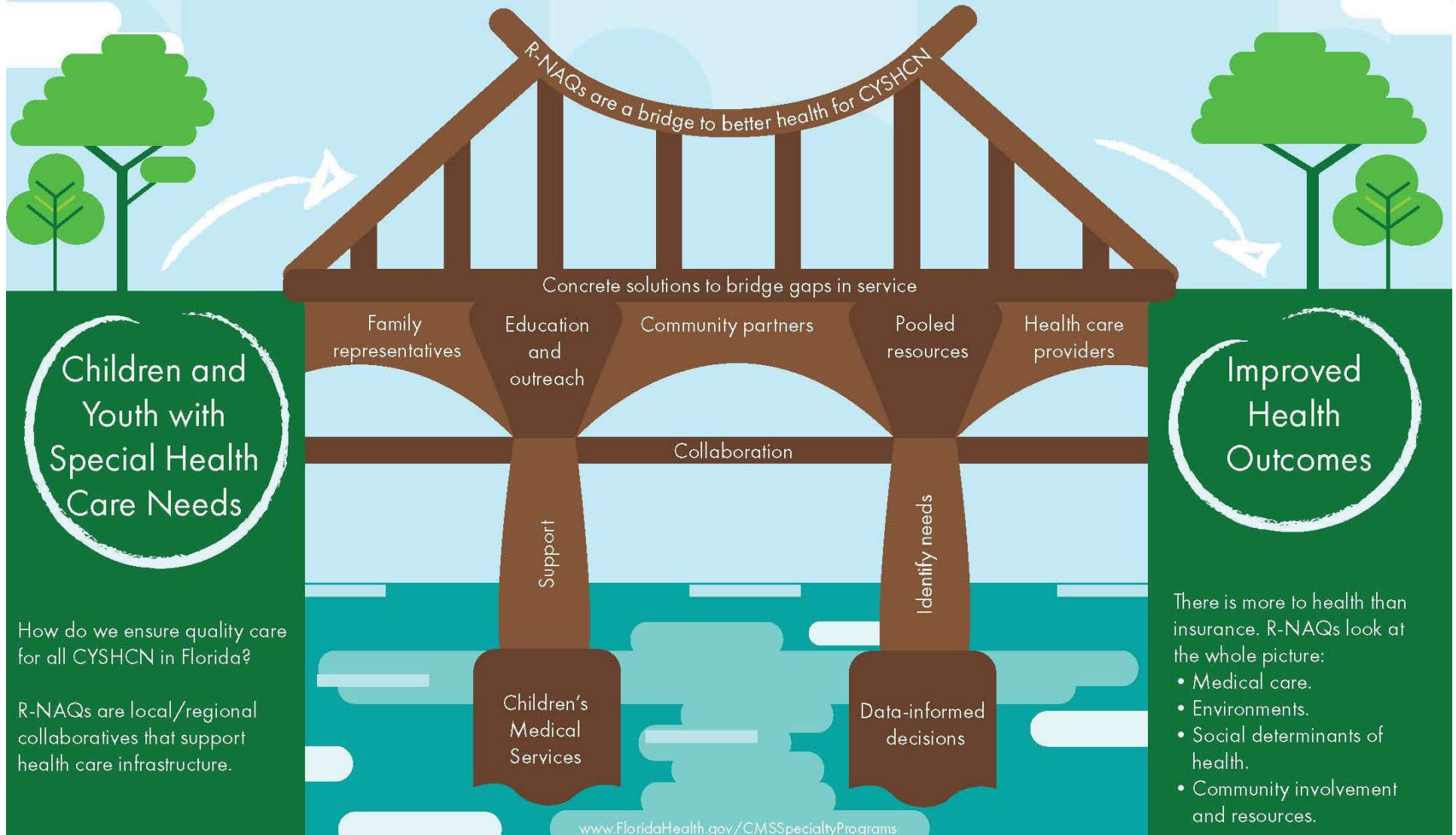
Statewide Network for Access and Quality

- Populations served based on specific medical condition (e.g., CLP, CF, HIV, congenital cardiac)

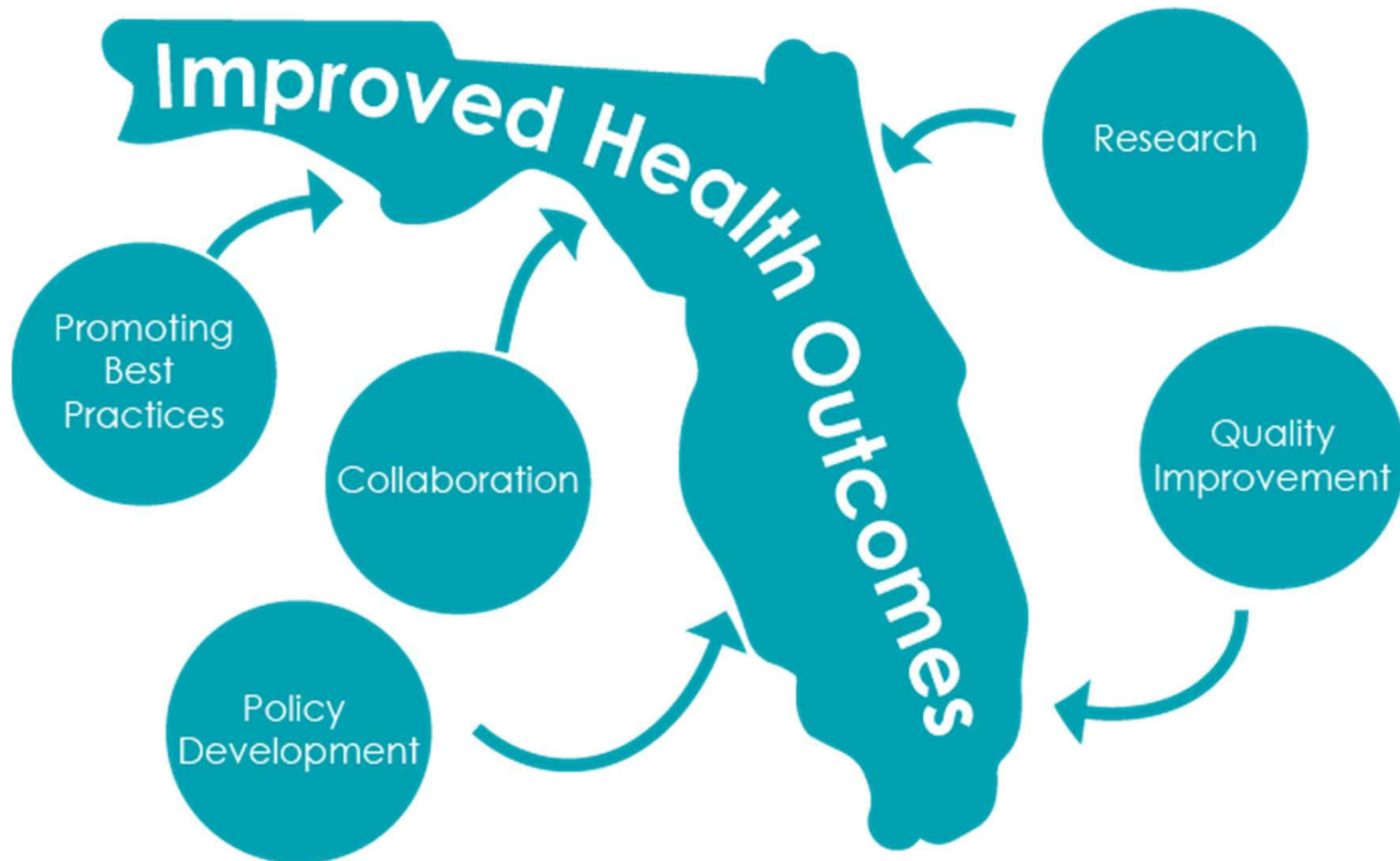
Presenting the Florida Department of Health's

REGIONAL NETWORKS FOR ACCESS AND QUALITY (R-NAQ)

R-NAQs aim to improve health care access and quality for children and youth with special health care needs (CYSHCN), especially those with medical complexity, no matter what their insurance is or where they live. Through collaboration, R-NAQs bridge the gaps in care for the 800,000+ CYSHCN in Florida.



S-NAQ Activities



4. Health and well-being of ALL children in our state



- Earned Income Tax Credit
 - Partnering with the United Way of Florida
 - Will link expectant mothers and families with children, including CYSHCN, to IRS-Certified Tax Preparers.
 - Volunteers stationed at public health clinics, hospitals, WIC offices, etc.
 - EITC has been shown to encourage work, reduce poverty, and improve health outcomes of adults and children
 - Plan to implement this volunteer coordinator plan in such a way that we can measure it's impact

4. Health and well-being of ALL children in our state - continued



- Patient Centered Medical Home
 - Partnership with the University of Central Florida's Advancing Resources to Change Healthcare (UCF HealthARCH)
 - Provides pediatric providers with hands-on support from National Committee on Quality Assurance (NCQA) PCMH Certified Content Experts (CCEs) on Patient Centered Medical Home (PCMH) practice transformation and recognition.
 - In the new year, UCF HealthARCH will be increasing the number of practice sites they are able to support, in addition to including on-going technical assistance and sustainability activities for practices having recently gone through practice transformation.

4. Health and well-being of ALL children in our state - continued



- Primary Care and Behavioral Health Integration
 - Partnership with University of South Florida to pilot telepsychiatry services to three rural pediatric primary care practice sites, (high-satisfaction being reported)
 - Partnering with Florida State University to provide primary care providers and behavioral health organizations with technical assistance and training regarding behavioral health integration as guided by the SAMHSA: Behavioral Health Center for Integrated Health Solutions.
 - Development of Statewide directory for behavioral health services
 - Development of Behavioral Health Guidelines to support identification and management of common behavioral health diagnosis at primary care level.

4. Health and well-being of ALL children in our state - continued



- Transitioning from the Pediatric to Adult System of Care
 - Provider technical assistance to assist in implementation transition assessment and readiness tools
 - Intentional inclusion of youth voice in reshaping our transition program
 - Youth engagement in transitional activities to ensure their voice is being heard and needs met
 - Partnering with AMCHP with Family and Youth Engagement Communities of Practice (CoP)
 - State and National Transition Partnerships
 - ✦ FLHats
 - ✦ Got Transition

4. Health and well-being of ALL children in our state - continued



- Florida Perinatal Quality Collaborative Neonatal Abstinence Syndrome Quality Improvement Initiative
 - Working to increase RPICC participation.
 - Over 30 hospitals participating (not all RPICCs are participating but we do have increased representation).
 - The NAS initiative includes implementing a standardized NAS toolkit for birthing facilities and provider education.
- Family Leadership Summit
 - Recently held a summit with family leaders and organizations across the state
 - As a result, a number of workgroups have been created to collaborate on building a skilled family leader workforce



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For more information:

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